# **ProfitCents University**

Engagements Built on Strategic Ratio Analysis and Forecasting

### SPRING 2022





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# Introductory Survey

Which industries had the highest net profit margin in 2021?



### 2021 Net Profit





# Course 200 Agenda

Presenters Get to know your Client Success team

1

2

3

4

5

Define Your Firm What do Advisory Services look like to you

Strategic Ratio Analysis Utilizing the Narrative report with case study

Forecasting Leveraging ProfitCents Projections with case study

Moving Forward Continue to build your CSM partnership

# Today's Presenters



#### Natalie Hamilton Senior Client Success Manager

2019



#### Shelbie LeBron

Client Success Manager

2021



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**Kristina Vidal** Senior Client Success Manager

2017



**Paul Savage** Director of Client Services

2013

### Define Your Firm





### Opportunities

### Updating the Model





# Buyer's Challenges





# Strategic Advisory Services

Where are your opportunities?

#### SME

Small to medium businesses represent the bulk of advisory opportunities.

### Packaging

Opportunity for revenue increases when you're able to package advisory services with tax, bookkeeping, and payroll.

### Identification

Services related to revenue growth, cash modeling, benchmark performance...

#### Focus

Determine your potential areas of focus and tailor your CSP.



### Services Roadmap





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# Leverage Technology

Automation

R

Change in focus from task to service



Communicate your technology



# Value Pricing

The value in value pricing.

#### Transparency

Clearly defined services.

### Firm Knowledge

Communicate your firm's expertise when defining your model.

#### **Expectations**

Document the services to be provided, particularly in bundled services.

### Profitability

Improving the overall customer experience.





# Areas of Focus





### ProfitCents Narrative Report



# Qualifying Tips

Getting to know your client

#### Communication

Consistent and targeted to meet your client's needs

### Relationship

Focus on creating bonds and being less transactional

### Goals

Identify and document their goals

#### Concerns

Understand and plan to solve their pain points





# Why use the Narrative Report?

Focus sections



Narrative analysis





Industry Scorecard





#### ⊖ Liquidity ●●●●● 85 out of 100

A measure of the company's ability to meet obligations as they come due.

#### **Operating Cash Flow Results**

Conditions in this area are strong, currently. The company is generating solid, positive cash flow from operations. It is particularly nice to see this in combination with the overall liquidity results, which are also very good (this will be discussed in more depth below). Ultimately, cash flow drives long-run liquidity for almost every business, so it is good to see a strong relationship between cash flow and profits.

# Where do you begin?



Benchmark the industry



Review your client's trends



How is their performance affecting the business





# Conversation Starter

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Establish process



Pathway for deeper understanding of pain points



### **Conversation Starters**









Upon analysis, we've determined that A/R days are trending significantly higher than your peers. What do you consider your three biggest A/R challenges? Do you see how improving your collection process could benefit the business? Describe your invoicing process?

### Best Practices – Deep Dive





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# Case Study

### How to utilize the Narrative report

Williams Benator & Libby -Bruce Benator – Managing Partner

"It's eye opening for clients. It initiates the discussion when you put the ProfitCents report in front of them.

"You have to make yourself stand out a little bit and show that you're going to go above and beyond, be proactive with your clients and give them more information."

# Knowledge Check

- Narrative Report
  - Generate Report
    - Filter industry date by report duration
      - Download into PDF
        - Send to profitcents.support@abrigo.com





# Insight to Foresight

A forecast can play a major role in driving company success or failure. At the base level, an accurate forecast keeps prices low by optimizing business operation – cash flow and production, staff, and financial management. It helps reduce uncertainty and anticipate change in the market as well as improves communication within a business and between a business and their customers. It also helps increase knowledge of the market for businesses. Moreover, a promising forecast is compelling to investors who might be interested in putting money into a business.

Johnny Liu – actionable.com





# Develop a Plan

		Historical				Projected	
	12/31/2019 12 months	12/31/2020 12 months	12/31/2021 12 months	12/31/2022 12 months	12/31/2023 12 months	12/31/2024 12 months	12/31/2025 12 months
Income Statement							
Sales (Income) Prescriptions Over-the-Counter Equipment Rental Other Cost of Sales (COGS) Depreciation (COGS-related) Cost of Sales Rebates Direct Labor Gross Profit Margin	\$14,780,497 \$13,511,287 \$390,406 \$809,457 \$69,347 \$10,738,412 \$0 \$10,933,190 (\$194,778) \$0 27.35%	\$15,071,363 \$13,788,991 \$383,561 \$817,439 \$81,372 \$10,870,080 \$0 \$10,901,914 (\$31,834) \$0 27.88%	\$15,240,409 \$14,020,048 \$420,862 \$758,449 \$41,050 \$10,981,142 \$0 \$11,032,961 (\$51,819) \$0 27.95%	\$15,482,732 \$14,242,967 \$427,554 \$770,508 \$41,703 \$11,167,695 \$0 \$11,220,394 (\$52,699) \$0 27.87%	\$15,728,907 \$14,469,430 \$434,352 \$782,759 \$42,366 \$11,345,261 \$0 \$11,398,798 (\$53,537) \$0 27.87%	\$15,978,997 \$14,699,494 \$441,258 \$795,205 \$43,039 \$11,525,651 \$0 \$11,580,040 (\$54,387) \$0 27.87%	\$14,933,216 \$448,274 \$807,849 \$43,724 \$11,708,908 \$0 \$11,764,161 (\$55,253) \$0
Gross Profit	\$4,042,085	\$4,201,283	\$4,259,267	\$4,315,037	\$4,383,646	\$4,453,346	\$4,524,155

### Adjustments



Projection Control	Panel				×
Projection Type	<b>Projection Dials</b>	Account Projections	Formatting	Log A Purchase	
Sales Grow	th (Annual)			Industry Average	es
•			1.59 %	7.87%	
Gross Profit	Margin				
•			27.87 %	24.69%	
Gross Profit					
•		▶ \$ 4,3	15,037		
Overhead G	rowth (Annual)				
•		Þ	-1.26 %		
Net Profit B	efore Taxes				
•		▶ \$ 1,6	57,265		
Accounts Re	ceivable Days				
•		•	9.6 days	25.09 days	
Accounts Pa	yable Days			•	
•		Þ	1 days	24.74 days	
Inventory D	ays				
•			11.8 days	31.10 days	
			_		
	Star	t Over	Ok		

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### Cash Flow Models

Net Free Cash Flow	\$2,904,999	\$1,728,986	\$1,831,522	\$1,934,751	\$2,040,264
Beginning Total Cash	\$140,358	\$3,045,357	<sub>_റ</sub> \$4,774,343	\$6,605,865	\$8,540,616
Ending Total Cash	\$3,045,357	\$4,774,343	ີ່ \$6,605,865	\$8,540,616	\$10,580,880





# Loan Analysis

					<u>.</u>						
			Loans	/ Debt Structure Su	ummary						
	For any loans highlighted in red, t	the system was	unable to reconcile the terms (	of the loan, and had to	make some adjustments.						
							Payment	Interest	First Payment	Remaining	Amortization
	Borrower	Number	Description	Туре	Financing	Balance	Amount	Rate	Date	Term	Days
EDIT	Proposed Loans Marketing Consulting Services		New Equipment Loan	Fixed Payment	Senior Debt	\$45,000.00	\$914.83	8.00%	12/31/2022	60	Actual 360
	Existing Loans										
EDIT	Marketing Consulting Services		Senior Debt	Fixed Payment	Senior Debt	\$61,289.00	\$461.00	8.00%	1/31/2022	340	Actual360
EDIT	Marketing Consulting Services		Senior Debt	Fixed Payment	Senior Debt	\$98,000.00	\$8,166.67	13.77%	1/31/2022	13	Actual360
	Add a New Propose	d Loan	Refinance Loan(s)	Edit/Undo a F	Refinance Save Lo	ans Back to Website					
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### Valuation



Scenario Impact



### Exit Planning



### **Business Guidance**

#### A Company Valuation for Savage Pharma

Below is a company valuation using your projected Net Free Cash Flow as a baseline. The valuation gives you an approximate value of what the business could be worth today, based on the projected Net Free Cash Flow analysis that has been performed. CAUTION: The reliability of this valuation depends heavily on the length and accuracy of the projection. We STRONGLY recommend reviewing your data in the Projection tab of this worksheet before examining the valuation below. Company Value: \$46,312,732

Major Assumptions: The major assumptions made when performing this analysis have been listed in each section. You may edit / change any of the values shown in red.

Cash Flow

ProfitCents Projection uses a discounted cash flow method to value a firm. The premise behind this method is that a company should not have a price higher than the amount of cash it will generate in the future. Also, the time value of money is factored in -- \$100 today is worth more than \$100 in ten years, or even a year. Below are the cash flows of the company - you may make changes to these cash flows or to the discount rate used to find the present value of the cash flows.

	12/31/2022	12/31/2023	12/31/2024	12/31/2025	12/31/2026
EBIT	\$2,116,274	\$2,765,899	\$3,522,937	\$4,403,797	\$5,427,362
Less: Taxes	\$0	\$0	\$0	\$0	\$0
⑦ Noncash Expenses	\$0	\$0	\$0	\$0	\$0
② Less: Change in Working Capital	(\$580,044)	\$21,350	\$24,550	\$28,234	\$32,470
Less: Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Free Cash Flow	\$2,696,318	\$2,744,549	\$3,498,387	\$4,375,563	\$5,394,892
Present Value of Cash Flows (End of Year)	\$2,400,996	\$2,176,263	\$2,470,180	\$2,751,154	\$3,020,536

#### Present Value of Cash Flows = Net Free Cash Flow / (1 + Discount Rate) ^ X where X = Projected Year (1, 2, 3, etc)

Discount Rate	=	Risk Free Rate 💿	+	Risk Premium 💿
12.30%	=	2.30%	+	10.00%



# Financial Ratios



	12/31/2019	12/31/2020	12/31/2021	12/31/2022	12/31/2023
Liquidity Ratios					
Current Ratio	41.09	9.15	26.69	57.55	82.16
Quick Ratio	29.70	5.17	15.99	52.09	76.72
Working Capital	\$1,316,436	\$864,700	\$847,413	\$3,748,278	\$5,488,138
Financial Leverage / Coverage Ratios					
Total Equity	\$2,180,233	\$1,653,385	\$822,145	\$3,761,039	\$5,521,176
Debt to Equity Ratio	0.05	0.06	0.16	0.03	0.02
Tangible Net Worth	\$2,180,233	\$1,653,385	\$822,145	\$3,761,039	\$5,521,176
Debt to Tangible Net Worth Ratio	0.05	0.06	0.16	0.03	0.02
Debt Service	\$0	\$0	\$22 <mark>,</mark> 548	\$22 <mark>,</mark> 548	\$22,548
Debt Service Coverage Ratio			69.70	73.67	78.20
Interest Coverage Ratio			398.64	421.38	564.32
Senior Debt to Cash Flow	0.00	0.00	0.06	0.05	0.04
Debt to Cash Flow	0.09	0.07	0.08	0.08	0.06
Debt to Capitalization	4.97%	6.03%	13.92%	3.30%	1.94%



### Scenario Dashboard

#### Savage Pharma

Take a snapshot of a projection and perform a what-if scenario on the current projection using the projection controls.

	Initial 12/31/2022	Current Projection
Income Statement		<< Take Snapshot
Sales (Income)	\$15,482,732	\$17,526,470
Cost of Sales (COGS)	\$11,167,695	\$12,641,843
Gross Profit	\$4,315,037	\$4,884,627
Overhead or S,G,& A Expenses	\$2,654,444	\$2,768,967
EBITDA	\$1,661,207	\$2,116,274
Net Income	\$1,657,265	\$2,112,332





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# Projection Charts

\$2,000,000								-
\$0	12/31/2 019	12/31/2 020	12/31/2 021	12/31/2 022	12/31/2 023	12/31/2 024	12/31/2 025	12/31/2 026
Sales (Income)	\$14,780,4	\$15,071,3	\$15,240,4	\$15,482,7	\$15,728,9	\$15,978,9	\$16,233,0	\$16,491,1
Cost of Sales (COGS)	\$10,738,4	\$10,870,0	\$10,981,1	\$11,167,6	\$11,345,2	\$11,525,6	\$11,708,9	\$11,895,0
Het Profit Before Taxes	\$1,202,54	\$1,469,17	\$1,456,87	\$1,657,26	\$1,760,13	\$1,863,71	\$1,968,02	\$2,073,08
Cash (Bank Funds)	\$510,010	\$126,375	\$140,358	\$3,045,35	\$4,774,34	\$6,605,86	\$8,540,61	\$10,580,8





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### Case Study Why provide forecasting

In the "whitewater" economy I dig deep to understand the past, and the present. Only then am I prepared to help clients navigate successfully through the future.

> John Wright – Owner WF E3nterprises, LLC

# Knowledge Check

- Projection Report
  - Generate Report
    - Change annual projection to monthly
      - Refinance existing debt
        - Convert into PDF deliverable







# QBR



Monitor adoption



Goal check-in



Overcome obstacles





# Thank You

Course 200

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